Mount Hotham Skiing Company Pty Ltd
PO BOX 140 Bright VIC 3741
P: 03 57594436
F: 03 5759 3164
E: tickets@hotham.com.au

How to purchase your Season Pass PDF

Purchase online
Adult, child/secondary students and senior passes are available to purchase online from **www.hotham.com.au/estore**. Tertiary passes are not available for purchase via our online store as we require a copy of your valid full time student ID. Tertiary passes are only available to purchase via email with a printable order form (see below) or in person by providing a fulltime tertiary ID.

Via email with printable order form
Download and complete the **Season Pass order form** from our Season Pass web page and return via scan to email, fax or post. Return details are on the order form.

In person at the Tickets Office
Hotham's Ticket Office is located at Hotham Central, Great Alpine Road, Mt Hotham.

Winter season opening hours: 8am - 5pm daily.
Summer season opening hours: 9am - 5pm Monday - Thursday.

Collection of Season Passes

Passes will be posted out to you by Hotham Ticket Office upon receiving the following:

- Full payment and supporting documentation (if applicable) received prior to 1 May 2015
- All pass holders agree to the Terms & Conditions (parent/guardian to sign on behalf of pass holders under the age of 18)
- Supplied a RECENT (less than 2 years old) colour headshot for each pass holder on file (you can upload your photos via our online store under 'My Account').
- Ensured we have your current address details prior to 1 May 2015 (you can check/alter your details via our online store **www.hotham.com.au/estore** under 'My Account').
- Season Passes will be posted out during May.

If we have not received these items, your pass(es) will be available for collection from the Hotham Ticket Office from opening weekend 6 June 2015.

NOTE REGARDING PHOTOS: We require a new photo for guests ages 18 years and under each year. We reserve the right to request a new photo if we deem that your supplied photo is inappropriate. No headwear, beanies or goggles can be worn in photo supplied.

IF YOU ARE "RELOADING" – once payment has been received in full & we have a photo on file, your Snow Pass card will be activated and you can go direct to lifts.

Payment options

- Credit Card – Visa & MasterCard. **Sorry, we do not accept AMEX or Diners Club**
- Cheque/Money Order – made payable to Mount Hotham Skiing Company
- Direct Deposit – BSB 013545 A/C 837554638.
  Please put your last name as the reference and include a copy of the remittance notice with your completed order form.

Season Pass Refund Protection

$30 per adult or $20 per child/secondary student or senior
In the unfortunate event that you experience an injury or illness which prevents you from skiing and snowboarding in the season, *Season Pass Refund Protection* will cover and will entitle you to a complete or partial refund on your Season Pass. This option is available for a small upfront fee paid when you purchase your Season Pass, available for singles or a family which covers 2 adult and 2 children's season passes. Refund payments and the percentage amount refundable under Season Pass Refund Protection will be:

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made where the injury/sickness occurs:

- Up to 20 Days after the date of the start of the declared 2015 snow season - 70% of the Season Pass will be refunded
- 21 - 40 Days after the date of the start of the declared 2015 snow season - 50% of the Season Pass will be refunded
- 41 - 60 Days after the date of the start of the declared 2015 snow season - 20% of the Season Pass will be refunded
- Over 60 Days after the date of the start of the declared 2015 snow season - No refund

If you do not purchase Season Pass Refund Protection no refund or credit will be issued under any circumstances.