

Mount Hotham Skiing Company Pty Ltd
PO BOX 140 Bright VIC 3741
P: 03 57594436
F: 03 5759 3164
E: tickets@hotham.com.au



Falls Creek Ski Lifts Pty Ltd
PO BOX 55 Falls Creek, VIC 3699
P: 03 5758 1000
F: 03 5758 3416
E: tickets@falls creek.net

HERO PASS – deposit MUST be paid prior to 5.00pm Monday 9 October 2017

HERO PASS	Deposit	Full Cost*	Balance (by 30 April 2017)	Snow Pass Card* (if required – can reload existing card)
Adult (19 – 64 years old)	\$99	\$799	\$700	\$5
Child (6 -18 years old)	\$49	\$459	\$410	\$5
Senior (65 -69 years old)	\$49	\$459	\$410	\$5

Age at June 1 2018 will determine the price paid for the pass and supporting documentation must be presented

#Exclusive to the 2018 Hero Pass, children are aged up to and including 18 years of age. For all other products, children will include though aged 6 – 17 years inclusive

* Above prices do not include \$5.00 for the Snow Pass Card, this is additional.

Deposit is required prior to 5.00pm on Monday 9 October 2017 to guarantee your Hero Pass. By signing this form you authorise the balance to be charged to your nominated credit card on Monday 30 April 2018. No receipt will be issued for the balance payment – we recommend you check your credit card statement for confirmation of full payment.

Please read the full terms & conditions on our website prior to purchasing your Hero Pass at www.hotham.com.au or www.skifalls.com.au

SEASON PASS REFUND PROTECTION REFUND SCHEDULE

\$40.00 per adult pass or \$30.00 per child/senior pass

Refund payments and the percentage amount refundable under Season Pass Refund Protection will be made where the injury/sickness occurs:

- Up to 20 Days after the date of the start of the declared 2018 snow season - 70% of the Season Pass will be refunded;
- 21 - 40 Days after the date of the start of the declared 2018 snow season - 50% of the Season Pass will be refunded;
- 41 - 60 Days after the date of the start of the declared 2018 snow season - 20% of the Season Pass will be refunded;
- Over 60 Days after the date of the start of the declared 2018 snow season - No refund will be paid

If you do not purchase Season Pass Refund Protection no refund or credit will be issued under any circumstances.

PHOTOS & COLLECTION OF PASSES

IF YOU ARE **RELOADING** ONTO AN EXISTING SNOW PASS CARD:

- Upon full payment and when you have agreed to the Terms & Conditions, your Hero Pass will be loaded onto your existing Snow Pass card and you are then good to go – bypass the ticket office and head straight out into the ski field (don't forget to put your card in your jacket!)
- You will also need to have a photo on file (colour headshot for each pass holder on file. You can upload your photos via our eStore under "My Account")

IF YOU HAVE PURCHASED YOUR PASS INCLUDING A NEW SNOW PASS CARD:

Your passes will be posted to if you have:

- All pass holders on your order have agreed to the Terms & Conditions
- Supplied us with a RECENT* (less than two years old) colour headshot for each pass holder on file (you can upload your photos via our eStore under "My Account")
- Ensured we have your current mailing address details (you can check/alter your details via our eStore under "My Account")

***NOTE REGARDING PHOTOS:** We require a new photo for guests aged 18 years and under each year. We reserve the right to request a new photo if we deem your supplied photo inappropriate. No headwear, beanies, goggles can be worn in photo supplied.

Alternatively you can collect your Hero Pass at either resort on your first visit in Winter (please bring photo ID with you). The ticket offices are open from Opening Weekend onwards.

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CONTACT DETAILS (please write clearly)

Full Name: _____
 Address: _____
 City: _____ State: _____ P/Code: _____
 Mobile : _____ Email: _____

HERO PASS HOLDER DETAILS

Last Name	First Name	Date of Birth	Pass Type (Adult, Child, Senior)	Deposit or full payment?	Snow Pass Card - \$5.00 or Customer ID No.	Season Pass Refund Protection (Y or N)
TOTAL*						\$

* Season Pass Refund Protection is only available for purchase at when purchasing your 2018 Hero Pass and payment will be taken with your deposit.

TERMS AND CONDITIONS

(to be signed by each applicant or where under 18 years by applicant's guardian)

All applicants (guardians please sign for holders aged under 18 years) for Hero Passes must read the 2018 Terms and Conditions and Season Pass Refund Protection as outlined on our websites and then sign below, confirming that they have read and understand the Terms and Conditions as well as the Season Pass Refund Protection, and subsequently agree.

In purchasing your 2018 Hero Pass, all Pass Holders agree to receive communications from Mount Hotham Skiing Company Pty Ltd and/or Falls Creek Ski Lifts Pty Ltd Marketing teams via email advising them of key information and updates including additional pass holder benefits (e-newsletters but not restricted to this medium only).

I have hereby read and understood and agree to the Terms and Conditions of Mount Hotham Skiing Company Pty Ltd and Falls Creek Ski Lifts Pty Ltd:

Guardians please sign for pass holders aged under 18 years

Pass Holder Name: _____ Signature: _____ Date: _____
 Pass Holder Name: _____ Signature: _____ Date: _____
 Pass Holder Name: _____ Signature: _____ Date: _____
 Pass Holder Name: _____ Signature: _____ Date: _____
 Pass Holder Name: _____ Signature: _____ Date: _____

Please read the full terms & conditions on our website prior to purchasing your Hero Pass at www.hotham.com.au or www.skifalls.com.au

BY PROVIDING YOUR CARD DETAILS BELOW YOU ARE ALSO AUTHORISING THE BALANCE TO BE AUTOMATICALLY CHARGED TO THE ABOVE CREDIT CARD ON 30 April 2018.

PAYMENT DETAILS

PAYMENT VIA (please circle): VISA MASTERCARD Sorry, we do not accept AMEX or Diners Club cards.
 Card Number _____ Expiry _____
 Name on Card: _____ Cardholder's Signature: _____
 Snow Credit Voucher: Amount: \$ _____ Voucher Number: _____

Direct Deposit: please include a copy of the remittance notice with your completed order form.
 Your order will NOT be processed until your funds have cleared.

Account details: Hotham: BSB: 013-545 AC: 8375 54638 Falls Creek: BSB: 013-545 AC: 8375 54566