

Notes from Executive Briefing 2009

Q1 – What has the Board done that it should not have done?	<ul style="list-style-type: none">• Moritz Development – height, density, aesthetics etc, inappropriate;• Site Rental Review Methodology – misconceived in the way it is implemented for clubs;• Rent for Clubs is too high;• Board should advocate a differential rate for businesses, clubs, apartment owners;• Not given enough thought to subsidies for clubs;• Not done enough to control expenses (operating);• Inequity of site rental;• Higgi Drive Constructed with no consultation and didn't use it as advertised;• No consultation re: village redevelopment, and too much money was spent on process;• Should not have taken so long to respond to Chris Box in the way he wanted.... Is it slackness or obstructionism from the Board;• Not invited all relevant stakeholders to meeting;• Increased cost of gas supply to current point;• Not completing projects by Winter period – eyesore;• Doesn't listen to Stakeholders – “We think you've got the strategy wrong”.
Q2 – What has the Board not done that it should have done?	<ul style="list-style-type: none">• Act as a co-operative endeavour to co-ordinate various onerous tasks for clubs ie grease traps;• Not prepared meaningful annual accounts;• Should compare actuals;• Should not have errors in Board's publications;• Effective maintenance on davenport drive;

<p>Q3 – What has the Board done that it should have done differently?</p>	<ul style="list-style-type: none"> • Worked hard enough to attract more people in September; • Communication – nothing happens and we don't get any feedback; • No step by step process for lease renewal ie working parties to make process easier in lead up; • Not coordinated rubbish collection with change-over days; • Fire clearing – not given enough warning; • Removal of trees – coordination; • Discount gate entry in September; • Coordinate ski season with interstate school holidays
<p>Q4 – What has the Board done well?</p>	<ul style="list-style-type: none"> • Communication has improved; • Summer Events are increasing; • Recycling; • Cross country grooming; • Waste Water Reuse Project done well; • Contact with staff excellent; • Big D works – approved amenity and aesthetics; • Support in opening lodges in summer from office; • Website – fantastic tool; • Hotham Times